CITY OF WEST LIBERTY

(Customer Address), West Liberty, IA 52776

Date:

Notice of Unknown Service Lines

City of West Liberty Utilities [IA7073010] is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. This includes people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

Service Line Material

City of West Liberty Utilities is working to identify service line materials throughout the water system. It has been determined that the water pipe (called a service line) that connects your home, building, or other structure to the water main is made from unknown material but may be lead. Because your service line material is unknown, there is a potential that some or all of the service line could be made of lead or galvanized pipe that was previously connected to lead.

People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.

Identifying Service Line Material

To help determine the material of your service line, please contact:

- Austin Maine: 319-499-7833 / amaine@cityofwestlibertyia.org
- Edgar Ortiz: 319-541-7999 / edgar.ortiz@cityofwestlibertyia.org
- EPA Guide: https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead

Health Effects of Lead

Exposure to lead in drinking water can cause serious health effects in all age groups:

- Infants and children: Decreases in IQ and attention span, learning and behavior problems.
- Pregnant women: Increased risk of negative health effects for their children.
- Adults: Increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

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Steps to Reduce Lead in Drinking Water

- Use a certified filter to remove lead. Do not run hot water through the filter.
- Clean your faucet's aerator regularly to remove sediment and lead particles.
- Use cold water for drinking, cooking, and making baby formula.
- Boiling water does not remove lead.
- Contact the utility to learn about construction or maintenance work that may disturb your service line.

Water Testing

Contact the utility to have your water tested or use a certified laboratory. Note that a water sample may not capture all sources of lead.

Lead Service Line Replacement Program

We are currently working on a lead and galvanized water service replacement program.

- For more information on lead sources and plumbing, visit: https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto
- For financial assistance options, contact the utility.

Additional Resources

- EPA Lead Information: http://www.epa.gov/lead
- Contact the Iowa Department of Public Health or your local health department for health concerns.